



INFORMATION PACK

ITALY

Art & Food

21 ENRICHING DAYS
A feast for the senses

TOUR DEPARTS 18 APRIL, 2020
(escorted from New Zealand by Mandy Page)

FOR ALL ENQUIRIES, CONTACT:

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TOURS DIRECT

Going Places Together

PHYSICAL ADDRESS:

TOURS DIRECT LTD

Level 10

63 Albert Street

Auckland City



WELCOME TO TOURS DIRECT

Positive Outlook

Tours Direct is 100% New Zealand owned and operated and has been in the escorted tour business for more than 21 years. We specialise in tours to some of the world's most exotic destinations.

We have a reputation for excellent personal service and our Tour Leaders are among the best in the travel business.

Our research is ongoing and the outlook is positive for more off the beaten track and intriguing journeys.

Delightful Discovery

Tours Direct aims to give you a fun, stress-free holiday of delightful discovery.

Small Group Touring

The Italy: Art & Food tour is limited to a maximum of 18 travellers.

The average group size with Tours Direct is 15.

All our tours are escorted from New Zealand.

Very Inclusive Tours

Tours Direct's escorted tours are very inclusive.

All airfares, airline ticketable taxes and fuel surcharges, group tipping, stopovers, accommodation, transportation and comprehensive sightseeing with a professional guide are included.

A FEAST FOR THE SENSES
Escorted by Mandy Page – Departs 18 April, 2020
21 BEAUTIFUL DAYS



ITALY
Art & Food

ITINERARY



DATES

- ◆ **DEPARTS:** Saturday 18 April, 2020
- ◆ **RETURNS:** Friday 8 May, 2020
- ◆ **LENGTH OF TOUR:** 21 days (Auckland to Auckland)



TOURS DIRECT
Going Places Together



BONDED MEMBER



TOUR OVERVIEW

Every day in Italy has got to a great day as we explore the cultural wonders of Italian art and food. Featuring 4 nights in Rome, Florence and Bologna, plus 2 nights in Assisi (Umbria) and Volterra (Tuscany).

ITINERARY HIGHLIGHTS

- ♦ Walk the historic streets of Rome.
- ♦ Visit the Colosseum, the Forum and ancient Rome.
- ♦ Marvel at the masterpieces in the Vatican.
- ♦ Taste pizza, gelato and every food in true Italian style.
- ♦ Learn how to make your own pasta and other delicious Italian dishes.
- ♦ Explore Villa d'Este, an example of living art in an Italian garden.
- ♦ Delight in the fabulous medieval city of Florence.
- ♦ Stand and gaze upon David in all his glory.
- ♦ Stay awhile in Assisi in the Umbrian countryside and enjoy its peace and tranquility.
- ♦ Enjoy Volterra, a small village in the Tuscan countryside.
- ♦ Fill your senses with Bolognese cuisine, considered the best Italian food.
- ♦ Enjoy the company of like-minded people.



IN BRIEF

APRIL 2020	OVERNIGHT
Saturday 18	in flight
Sunday 19	Dubai
Monday 20	Rome
Tuesday 21	Rome
Wednesday 22	Rome
Thursday 23	Rome
Friday 24	Assisi
Saturday 25	Assisi
Sunday 26	Volterra
Monday 27	Volterra
Tuesday 28	Florence
Wednesday 29	Florence
Thursday 30	Florence
MAY 2020	
Friday 1	Florence
Saturday 2	Bologna
Sunday 3	Bologna
Monday 4	Bologna
Tuesday 5	Bologna
Wednesday 6	Dubai
Thursday 7	in flight
Friday 8	arrive NZ

ITINERARY

18 APRIL – 8 MAY, 2020

APRIL 2020

Saturday 18

AUCKLAND – DUBAI

After meeting up in Auckland and our short pre-tour briefing we board our Emirates flight to Dubai.

Sunday 19

DUBAI

On arrival in Dubai early this morning we clear customs and immigration and transfer to our hotel.



We can check in straight away because we have booked an early check in.

The rest of the day is at leisure.

Monday 20

DUBAI – ROME (D)

This morning we travel to the airport for our flight to Rome. On arrival we transfer to our hotel.

There are so many things to do and see in Rome that if you would like to Mandy will take you walking in the streets around the hotel.

Tuesday 21

ROME (B)

We start the day with priority entrance to the Colosseum with our expert, professional guide. It's a jump into the history of the Roman Empire and the glory and power of the Caesars. Near the Colosseum (the largest amphitheatre in the world) we will continue on to the Roman Forum and Palatine Hill. It is here that Rome was



founded and here's hoping we can fill in the facts with some graphic images of how Rome looked when Julius and Nero walked the earth.

Unforgettable!

This afternoon is at leisure (but when is it ever completely empty when Mandy has an offering of things to see and places to go). There are so many iconic sites in Rome; we will do our best to make sure you see them all: Trevi Fountain, Pantheon, Piazza Navona, Spanish Steps and all those churches.

Wednesday 22

ROME (B,D)

A visit to Rome would not be complete without a visit to St Peters and Vatican City. Within this, the smallest country on the planet, are some of the finest art pieces of the Renaissance. Mandy has a few favourites but she would like to hear what delights your eye and stirs your heart.

Again we will be jumping the lines to get into the Vatican Museums when we arrive and are able to see the treasures without waiting for hours. The Vatican owns a lot of art so we intend to take in the Gallery of Tapestries, the

Geographical Maps and the beautiful Raphael's rooms before arriving at the famous Sistine Chapel.

After all this glorious art we will skip over to St Peter's Basilica where we avoid the long lines and have priority entrance.

In Italy, a basilica is a church where a body is buried, usually a very important body. Therefore when we are

at St Peter's we will enter the main church complex but also visit beneath to the crypt where the Popes are buried. Just for fun we may amuse ourselves by counting the number of times we see keys, the motif of St Peter (the keys of the Kingdom given to Peter).

Then we are going to take a trip outside the centre of Rome and visit the catacombs along the ancient Appian Way. Once upon a time this was the cemetery of Rome and it was here that many important Romans were buried, plus being a place where Christians met in secret.

There are some unusual traditions and customs which we hear about as we visit these underground cemeteries.

We have dinner at our hotel.



Thursday 23

ROME (B)

Today is a special day to make sure you get to see what you have always wanted to see in Rome. Some people like to visit Museums, or use the Hop On, Hop Off Bus, find a café for coffee and pizza or come along with Mandy to take in everything we haven't crossed off her list of Must-Do/See/Taste when in Rome.

Friday 24

ROME – ASSISI (B,D)

This morning we travel by coach to the Renaissance-style Villa d'Este, a gorgeous palatial setting surrounded by a spectacular terraced garden.

Villa d'Este is a masterpiece of Italian Gardens, decorated with a massive and impressive number of fountains, nymphes and grottos, inspired by the gardens of Babylon, one of the wonders of the ancient world. We are visiting here to see living art – the inspiration for many gardens which were created in England

after the 'Grand Tour' plus an excellent example of art maturing and continuing to bring pleasure even centuries after its creation.

We then travel on to Assisi. This tranquil place in Umbria is famous because of St Francis. However it has much to recommend it as it has a very special ambience and is a delight once all the passing tourists have gone. We will enjoy the quiet and the charming streets as night falls. The views across Umbria are breath-taking and here's hoping we find a nice drink, a comfortable chair and a panoramic view as sun sets.

We have dinner at our hotel. (Plus the delights of Lemoncello).

Saturday 25 **ASSISI (B,L)**

Today we are going to explore this medieval town with its massive Basilica of Saint Francis. (The important body in this church is the man himself.) The Basilica is beautifully decorated with frescoes which illustrate St Francis's life. Not ego driven, St Francis had a simple approach to life which still inspires today.



Alongside St Francis was Santa Chiara (Clare) and we will also visit her Basilica and Santa Maria degli Angeli. We all know that San Francisco was named after St Francis and his order but did you know that Los Angeles was named after St Francis's original church of Maria and the Angels?

After all this art and history it will be time for lunch in a typical Italian restaurant.

This afternoon is at leisure, which means if you would like to go with Mandy she will be taking you for a walk outside the town walls and into the lovely countryside. Depending on your energy levels we can decide if you would like to visit Francis's small chapel up the hill or just enjoy a country walk on a less challenging terrain.

Sunday 26 **ASSISI – VOLTERRA (B,L)**

This morning we travel to Montepulciano, a Renaissance wine town built on volcanic rock. Many small Italian towns are sited on the top of hills where they could be defended or at the very least warned when the enemy was coming.



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Today this means that the villages have superb views and fresh air. Whilst in Montepulciano we will enjoy wine tasting and lunch.

Afterwards we move on to Siena, a beautiful city who once competed against Venice and Florence for power, wealth and artistic beauties. If we can bring our attention away from the marvellous sights we may like to notice the winged lions, Siena's nod to Venice, and its way of saying we are as powerful as you are. We have a guided walking tour of the ancient town which includes the incredible Piazza del Campo, the main square. This huge space is used for the annual horse racing amongst rival neighbourhoods within the city. Surrounding the campo are numerous cafés, restaurants, shops and important buildings. Beyond the busy centre are quieter backstreets and we will learn everything about the Contrade, the 17 medieval city districts.

During our visit in Siena we will also have the opportunity to have a surprise tasting of a typical product. No prizes for guessing what that may be.

We then travel to Volterra, a small town on the top of a hill.

Monday 27

VOLTERRA (B)

Volterra has a long history and goes back before the Romans to the Etruscans. Little is known about these people but the art they left behind is wonderful. The day is for you to enjoy as you would like: museums, shopping, Roman Ruins or simply having some down time. However if you would like you can join Mandy on a walk around Volterra and see some of its highlights plus a yummy lunch.

The hotel we are staying at has a wonderful garden where we will gather for a drink and a catch-up as we watch the sun set over the Tuscan countryside.

Tuesday 28

VOLTERRA – FLORENCE (B,L)

What a day today is going to be as we are going to Florence — one of the most beautiful cities in the world. On the way we are going to pop into San Gimignano.

San Gimignano is renowned for its "medieval skyscrapers", high walls and narrow streets that typify most people's image of a Tuscan hill town. This



charming place has everything you would expect in a Tuscan town; cypress

lining the roads, walls encircling the town and unforgettable views across the valleys. After some free time in San Gimignano, we will taste some refreshing Gelato (Italian ice-cream) and fortify ourselves for a Wine Tour.

Let's face it; we are in Italy, we are also in Tuscany and what could be better than an intimate discovery of vineyards, olive groves and tasty cheeses. So, brace yourself; it's a feast for the senses as we work our way through wine scents and flavours. Some of the best wines ever produced have come from the hills just outside of Florence, thanks to the beautiful climate and the



rich soil, allowing these wineries to become top leaders in the industry for hundreds of years. This is an introduction to the quintessential Tuscan wines: the world-renowned Supertuscans. A Supertuscan is often the signature of the wine-producer. A precious wine that sometimes is difficult to find outside the latest vintage – or even to get a taste of.

We will visit three different wineries located amidst the rolling hills of the Chianti wine region. A sommelier will guide our experience as we taste and learn about the different methods of wine production in two famous wineries plus a family-run organic farm and winery.

Just to make sure we don't all get drunk on the wine tasting we will stop at a villa to enjoy a gourmet lunch in its "enoteca", (1000-year-old cellar). Specialties of the Tuscan cuisine and local products will be served with wine pairing.

At the end of the day we check in to our Florence hotel and we can all collapse into bed and dream of grapes and green hills.

Wednesday 29 **FLORENCE (B,D)**

Florence means Art and so what better place to start than the masterpieces in the Accademia Gallery. Once again we will skip the long entry lines and jump straight in to viewing David. Not only is he here in all his glory but there is also other pieces by Michelangelo plus some noted Renaissance artists.

Then we are going to take in the Uffizi Gallery (skipping long entrance lines).

We can't leave Florence without visiting one of the most important art galleries

in the world. Here, we will admire numerous works of art by Botticelli, Michelangelo, Leonardo da Vinci, Raffaello, Giotto, Cimabue and Masaccio. Our local guide will let us in on the secrets of the Renaissance masterpieces for which the museum and Florence are famous.



Nearly every photo collection of Florence includes the famous Duomo, its beautiful church. We are going to have a visit, covering more than 1,500 years of history, embracing all the monuments on the world-famous Cathedral of Santa Maria del Fiore, to the Brunelleschi's Dome, Giotto's Bell Tower, the St. John's Baptistery and the Museum of the Works. A unique chance to enjoy a truly exceptional cultural experience in the heart of Medieval and Renaissance Florence. There is a lot to take in from frescoes to brass work to oil paintings and the buildings themselves, but we will pace ourselves so we don't miss a thing and yet not be too overwhelmed.

For the more adventurous among us there is the climb up to the Museum panoramic terrace to admire the grandiose Dome up close.

Then we will all need a spot of refreshment so we walk a few steps from the Cathedral square, for a delicious taste of Chianti wine and tidbits of cheese with balsamic vinegar.

We have dinner at our hotel.

Thursday 30

FLORENCE (B,L)

Today is a very special day; a cooking class in Florence.

This master class is designed for our small group and we will have a hands-on experience of the scents, tastes and secrets of Italian cuisine.

We begin with discovering where Florentines buy their authentic gourmet Tuscan products and ingredients. Following our professional and passionate Chef, we will stroll through the old town looking for the historic Bottegas where we will learn about and taste some gourmet typical Tuscan products, as well as buying some of the freshest ingredients we will need for the recipes in our cooking class.

Then we reach our exclusive location for our cooking class, right in the heart of

Florence. Its now don the apron time as we listen to the Chef, and commence with the chopping, mixing, and kneading... required to make the most delicious lunch we've ever tasted.

The menu may slightly vary depending on the season and the fresh ingredients available, but there will be: home-made pasta from

scratch like Potato Gnocchi, with a hand-made Pesto sauce (no kitchen appliances, but pestles!), another hand-made pasta like Cannelloni Fiorentini (sort of crepes with a spinach and ricotta cheese filling, enriched with a fresh tomato sauce). And all of these will be made by us! A third recipe, like a typical Risotto dish, is also included, in a fascinating demonstration show of the Chef. And finally, we prepare our own dessert, like a Ricotta cheese mousse with different toppings.

Then we will eat our delicious creations, tasting some of the finest Tuscan wines.

Whether you are a beginner or an expert with the apron, it doesn't matter because we will all be in this experience together. Imagine how we will be able to impress friends and family when we get home with our Italian cooking.

At this stage of the day its time for a rest, so back to the hotel.



MAY 2020

Friday 1

FLORENCE (B,D)

Yesterday was a full-on day so we are going to take it easy this morning with the official start to the day being mid afternoon. For those who wish to, Mandy will take you to some places in Florence and make sure you have seen the paper marbling and tasted some real Italian coffee in a street café. There are lots of other Museums in Florence for those who enjoy Museums, as well as the Pitti Gardens across the river or even the numerous street markets where you may find a bargain.

This afternoon on the official programme we are going to learn how to make Pizza and Gelato just like the Italians do! This well known food is also a pleasure to make and our chef will help make the experience an enjoyable one.

First the pizza, which we cook in an oven, called pizzaiolo. We will learn how to make tender, flexible yeast dough that stretches to almost paper-thinness, and



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even the trick for a flavourful yet light tomato sauce. Even if you bake pizza in your own oven, these techniques are universal and using them really makes a difference.

Then its gelato making time, Italy's favourite dessert. There is a bit more to the yummy treat so let's prepare ourselves to hear about the 'gelato culture' that continues to grow.

We will get to know the basic raw ingredients, how to select the best products available according to specific principles and we will have a presentation and tasting of some of the flavours used in gelato making. Then its time to learn about the development and application of natural colours, the heating and freezing techniques and how they have different effects on ingredients. It is always a great day to discover the recipe of this beloved dessert!

Saturday 2

FLORENCE – BOLOGNA (B,L)

Our last chance to take in the beauty of Florence as we are off to Bologna today. Our introduction to Bologna and its incredible food is with lunch at an excellent local restaurant.

This afternoon we are joined by a local guide for a walking tour of this great city. The highlight will be visiting the Basilica San Petronio on Piazza Maggiore and the Archiginnasio Palace – Europe's first University. The walls of the courtyard and staircases are covered with crests and heraldic symbols. Included in a our visit is the historic Anatomical Theatre.

In the evening we will discover our own café or trattoria around Piazza Maggiore and Piazza Nettuno for a memorable meal. After all, this is Italy's gourmet capital!

Sunday 3

BOLOGNA (B)

As Bologna is famous for its cuisine it is appropriate we have a walking food tour. We will get to see the local markets and taste the freshest of produce. Our task for today will be 'Which is my favourite food ingredient'?

There is much to do and see in Bologna; if you would like to join Mandy she will do her best to make sure you walk some of the delicious food off and also discover a fun place for dinner tonight.





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Monday 4

BOLOGNA (B,L)

After breakfast, we meet our English-speaking guide for a tour in the Bologna countryside.

We will visit a Parmigiano Reggiano dairy with tastings of different cheeses. Then its on to a Prosciutto factory where we will enjoy a guided tour and tasting.

Believe it or not after all this tasting it will be time for lunch where we will be treated to a typical Italian meal.

After lunch we head off to a vinegar factory to finish off the day with understanding about the variety and tastes of this important cuisine ingredient.

Tuesday 5

BOLOGNA: excursion to Venice (B,D)

This morning we travel to Venice by coach.

What a day we have exploring the highlights of this famous city through the most characteristic and



important places for its history. Once the richest Italian city with its trade along the Silk Road, the patrons made their city into a monument to Renaissance architecture and art. There is something very special about the Piazza San Marco and its origins. We will also make sure we take in the Basilica San Marco, Palazzo Ducale, Bell Tower, Clock Tower and Procuratie. An unforgettable excursion not to be missed!

We have a local guide and entrance tickets to the Doge's Palace and St. Mark's Basilica.

Then its some free time so we can fulfil life-long dreams of a gondola ride or simply getting lost in the streets and bridges of Venice.

After our lovely visit to Venice its back to Bologna and our Farewell Dinner at a first class local restaurant. We will be such experts now on Italian food and wine that we can expect some humorous stories of past cooking and tasting experiments.

Wednesday 6

BOLOGNA – DUBAI (B)

This morning is at leisure and then we transfer to Bologna airport for our flight to Dubai.



ITINERARY – PAGE 13

We have an overnight in Dubai before we return to the airport tomorrow morning.

Thursday 7

DUBAI – NEW ZEALAND

This morning we board our Emirates flight to New Zealand.

Friday 8

... HOME

Home to New Zealand with special memories of our time in beautiful Italy.

Meal Codes: B = breakfast L = lunch D = dinner



A FEAST FOR THE SENSES

Escorted by Mandy Page – Departs 18 April, 2020

21 BEAUTIFUL DAYS



ITALY
Art & Food

WHO'S WHO?

TOURS DIRECT

- ♦ **TOURS DIRECT** is the organiser of this 2020 'ITALY: ART & FOOD TOUR' – and is TAANZ Bonded.
- ♦ **Physical address:** Level 10, 63 Albert Street, Auckland City
- ♦ **Website:** www.toursdirect.co.nz
- ♦ **Phone:** 09-368-1640

MANDY PAGE – TOUR LEADER

The Italy: Art & Food tour is escorted from New Zealand.

- ♦ Mandy is interested in the arts and has an unquenchable fascination with ancient and modern history and cultures. A graduate of Waikato University (Bachelor of Management Studies) she brings her organisational and people skills to her job as Tour Leader.
- ♦ Mandy has also led tours to China, Russia & the Baltic States, Central Asia, Italy, Burma, Bhutan, Antarctica, South Caucasus (Georgia, Armenia & Azerbaijan), on the Way of St James, Israel & Egypt, Galapagos & Easter Island, to Vietnam, Laos & Cambodia, on the Trans-Siberian Railway and to the Balkans.
- ♦ Over the years her travels have taken her to the UK, Scandinavia, France, Portugal, Spain, Holland, Italy, Greece, Bulgaria, the USA, Canada, Vanuatu, Tahiti, Easter Island, the Philippines, Cambodia, Laos, Vietnam, China, Japan, South Africa, Kenya, Israel, Egypt, Mexico, Argentina, Ecuador, Russia, Lithuania, Latvia, Estonia, Antarctica, Burma, Bhutan, India, Sri Lanka, Uzbekistan, Tajikistan, Turkmenistan, Croatia, Slovenia, Montenegro, Albania, Macedonia, Georgia, Armenia and Azerbaijan.
- ♦ For 21 fascinating days, loads of fun, great company and some of the most wonderful memories you'll ever make ... join Mandy on 18 April, 2020 ... when she's off to beautiful Italy.



TOURS DIRECT
Going Places Together

 **TAANZ**
TRAVEL AGENTS' ASSOCIATION
NEW ZEALAND
BONDED MEMBER



MONEY

1. TOUR PRICE

- ◆ **TOUR PRICE:** \$14,760 per person, share twin
- ◆ **SINGLE SUPPLEMENT:** \$2,650
- ◆ **DEPOSIT:** \$750 per person, payable when booking

If you cancel for any reason before 3 February 2020, Tours Direct will refund your \$750 deposit in full.

- ◆ **FINAL PAYMENT:** due 3 February, 2020

2. A VERY INCLUSIVE TOUR

When you're comparing similar tours and prices being offered, please bear in mind that the 'ITALY: ART & FOOD TOUR' is very inclusive:

- All international airfares included.
- All airline ticketable taxes and fuel surcharges included.
- One night stopover in Dubai on the way to Italy and one night on the way home.
- Full sightseeing programme included.
- All group tipping included.
- Complimentary Travel Guide for Italy.

3. TRAVELLING ALONE – & WANTING A SINGLE ROOM

If you desire single accommodation throughout the tour you will be charged the single supplement of **\$2,650**. We have a maximum of five single rooms available on the 'ITALY: ART & FOOD TOUR'.

TOUR PRICE

COMPARING TOURS & PRICES

A SINGLE ROOM?





4. TRAVELLING ALONE – & WANTING TO SHARE

However, if you are travelling alone and want to share accommodation, we will endeavour to match you with someone who has similar interests (and of the same gender, of course).

Please bear in mind that if an odd number of tour members want to share and you were the last person to book, then you will be given the choice of:

1. Having a single room (if we haven't yet reached the single room maximum number) and paying the single supplement.
2. Withdrawing from the tour and receiving a full refund of your deposit.

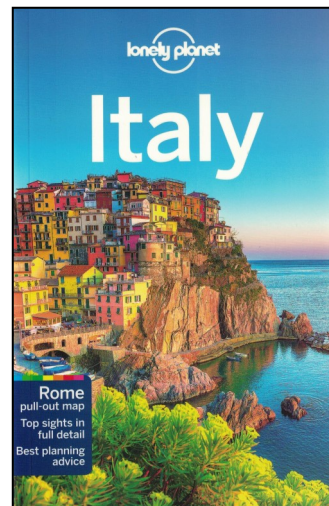
You will have the best chance of obtaining a share (and not paying the single supplement) if you book early.

5. TIPPING TAKEN CARE OF FOR YOU

Our tour leader will ensure that gratuities for the Tour Director, driver and local guides are taken care of. They are included in the tour price.

6. GUIDE-BOOK

You'll be sent the **LONELY PLANET GUIDE FOR ITALY** – with our compliments – when you book with your travel agent. This guide makes great background reading in preparation for the tour.



7. EARLY BOOKING DISCOUNT

If you book with your travel agent before 17 December 2019, you'll receive a discount of **\$500** (per person)!

Note: We are holding rooms at quality hotels for this tour, and would very much appreciate you telling your travel agent if you intend to book, before 17 December, 2019.

WANTING TO SHARE?

GRATUITIES INCLUDED

GUIDE- BOOK

SAVE \$500



TRAVEL INFO

1. FLIGHTS: INTERNATIONAL SCHEDULE*

- ♦ **AUCKLAND TO DUBAI (Emirates)**
depart Auckland – 8.30pm – Saturday 18 April
arrive Dubai – 5.35am – Sunday 19 April
- ♦ **DUBAI TO ROME (Emirates)**
depart Dubai – 9.10am – Monday 20 April
arrive Rome – 1.25pm – Monday 20 April
- ♦ **BOLOGNA TO DUBAI (Emirates)**
depart Bologna – 3.35pm – Wednesday 6 May
arrive Dubai – 11.30pm – Thursday 7 May
- ♦ **DUBAI TO AUCKLAND (Emirates)**
depart Dubai – 10.05am – Thursday 7 May
arrive Auckland – 9.50am – Friday 8 May

* Flight schedule subject to change

2. INCLUDED IN TOUR PRICE?

- Economy class airfare with Emirates, Auckland to Rome and Bologna to Auckland.
- One night stopover in Dubai on the way to Italy and one night on the way home.
- Accommodation in 3-star and 4-star hotels.
- Touring by modern air-conditioned coach.
- 18 breakfasts, 6 lunches and 6 dinners.
- Services of a Tour Director and local guides.
- Assistance of your Tour Leader, Mandy Page.
- City tax in Rome, Assisi, Volterra, Florence and Bologna.
- Portorage of one piece of luggage per person, in and out of hotels.

**INT'L FLIGHT
TIMES**

**WHAT'S
INCLUDED**





- Gratuities to Tour Director, local guides and coach driver.

3. NOT INCLUDED IN TOUR PRICE?

- Passport fees.
- Meals other than those stated in the itinerary.
- Items of a personal nature, such as laundry and phone calls, etc.
- Travel insurance.

4. RECOMMENDED HEALTH & FITNESS

This 21-day 'ITALY: ART & FOOD TOUR' will be a delightful experience, but reasonable health and fitness is required.

- ♦ There'll be lots of **walking** – most days we will be on our feet, sometimes for several hours, with steps, slopes, and some steep ground. You need to be sure-footed and able to keep up with the group.
- ♦ **If you have any doubts** – if you're unfit or suffer from any existing medical complaint or physical disability, please talk to your travel agent and your doctor **prior** to making your booking.

5. TRAVEL DOCUMENTS

(i) **PASSPORT:** All tour members need a current Passport (valid for at least 6 months after return to New Zealand), and must carry it with them throughout the entire duration of the tour.

(ii) **RETURNING RESIDENT'S VISA:** A Returning Resident's Visa is required for holders of other than NZ Passports.

(iii) **VISA:** No visa is required if you have a New Zealand passport. A Visa may be required if you have other than a NZ passport.

WHAT'S NOT?

HEALTH &
FITNESS

PASSPORTS
ETC



BOOKING CONDITIONS

TOUR PRICE

“ITALY: ART & FOOD”: \$14,760 per person
twin share

Single Supplement: **\$2,650**

TOUR PRICE INCLUDES:

1. Economy class airfare with Emirates, Auckland to Rome and Bologna to Auckland.
2. Airline ticketable taxes and fuel surcharges.
3. One night stopover in Dubai on the way to Italy and one night on the way home.
4. Accommodation in 3-star and 4-star hotels.
5. 18 breakfasts, 6 lunches and 6 dinners.
6. Touring by modern air-conditioned coach.
7. Services of a Tour Director and local guides.
8. Assistance of your Tour Leader, Mandy Page.
9. City tax in Rome, Assisi, Florence and Bologna.
10. Porterage of one piece of luggage per person, in and out of hotels.
11. Gratuities to Tour Director, local guides and coach driver.

TOUR PRICE EXCLUDES:

1. Passport fees.
2. Meals other than those stated in the itinerary.
3. Items of a personal nature, such as laundry and phone calls, etc.
4. Travel insurance.

Minimum number: Tour costs are based on a minimum of 12 travellers. TOURS DIRECT reserves the right to cancel the tour if this number is not reached. If this happens, your deposit will be fully refunded. This action will relieve TOURS DIRECT of any further liability to the client. All indications are that this tour will be well supported.

Maximum number: The Italy: Art & Food tour is limited to a maximum of 18 travellers.

CANCELLATIONS:

Notice of cancellation must be made in writing to your travel agent.

75 days or less before departure – no refund

INSURANCE

You agree that we will have no liability for any loss or damage of any kind (direct, indirect, consequential or otherwise) you may suffer resulting from cancellation, loss of luggage and personal property, medical expenses, and the effects of accident, however it is caused.

It is your responsibility to insure yourself fully.

INFORMATION PACK VALIDITY

Considerable care has been taken to compile this information pack but circumstances may necessitate changes in itinerary and costs, in which case you will be informed as soon as possible. TOURS DIRECT cannot be held responsible for any changes which may occur and reserves the right to increase the price of any travel arrangements up to the date of departure. This includes adjustment for devaluation, fuel surcharges, airfare increases as well as international exchange rate fluctuations. Emirates does not, by virtue of their endorsement of this information pack represent themselves as either contracting with any purchaser of a holiday from TOURS DIRECT or as having any other legal relationship with such purchaser.

BOOKING CONDITIONS

1. The guarantees under the Consumer Guarantees Act 1993 will apply to services supplied by us except where they are acquired, or are held out as being acquired, for business purposes.

1.1 The services that TOURS DIRECT supply consist of arranging and coordinating travel, entertainment and accommodation facilities and services, and making bookings, issuing tickets and vouchers to be redeemed by Suppliers. We will not be liable for any loss or





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damage of any kind (direct, indirect, consequential or otherwise) which you may suffer resulting from selection of those suppliers, or your use or consumption of, or inability to use or consume those facilities or services.

1.2 We undertake to perform these services with reasonable care and skill. We will not be liable for any loss or damage which results from the act, default or omission of any person other than ourselves, our employees or agents, or any cause independent of human control. This includes (but is not limited to), loss or damage which arises directly or indirectly from any act of God, weather disruptions, dangers incidental to the sea, fire, breakdown in machinery or equipment, acts of Governments or other authorities de jure or de facto, wars whether declared, or not, hostilities, civil disturbances, strikes, riots, deaths, pilferage, epidemics, quarantines or medical or customs regulations.

1.3 We are not able to exercise control over services we do not supply directly, therefore we will not be responsible for any loss or damage arising from:

- Any booking made directly with a service Supplier by another travel agent; or
- Any services which are not provided by us and which are additional to those described in this information pack.

2. Supply of Travel, Entertainment, Accommodation Services and Facilities

2.1 When we make your bookings with the Suppliers of travel, entertainment and accommodation facilities or services, we are acting as a booking agent for the Suppliers.

2.2 All travel, entertainment and accommodation facilities or services are supplied directly to you by the Suppliers. We have no control over the facilities or services themselves, or the manner in which they are provided by the Suppliers. Therefore you should be aware of the following conditions:

- We will not be liable for any loss or damage of any kind which may arise from your use of, consumption of, or inability to use or consume those facilities or services.
- The provision of those facilities or services is subject to the terms and conditions of your contract with each Supplier.
- Where for any reason, a Supplier is unable to provide particular facilities or services, then that Supplier may be entitled, under its contract with you, to substitute those services or facilities with comparable or equivalent facilities, or services without incurring any liability to you. You should check your contract with each Supplier.

- All facilities or services described by us are subject to availability from the Supplier.
- We will not be liable or responsible for any loss or damage relating to your luggage, personal possessions, health or welfare, or delays or travel disruptions unless these arise directly from the service we provide to you.

3. Business Purposes

You agree that where our services are acquired for business purposes, or where you hold yourself out for acquiring our services for business purposes, the Consumer Guarantee Act 1993 will not apply to any supply of goods or services made under these conditions and we will not be liable or responsible for any loss or damage of any kind to you, including any consequential loss or damage however it may be caused.

4. Information in this Pack

4.1 While we have exercised reasonable care and skill to ensure that the contents of this information pack are correct, accurate, and up-to-date at the time of production, please note that the contents of this pack are based on information supplied to us by the Suppliers.

We do not have and cannot be reasonably expected to have, personal knowledge about all of the facilities or services provided by each Supplier.

4.2 Facilities or services may change after the date of pack production. We endeavour to keep you informed of any changes to information in this pack which are brought to our attention. Prior to booking, you should ask your travel agent about any changes to the published information of which they may be aware. You should also make sure that if your travel agent is advised of changes which occur after booking, they are able to contact you.

5. Prices

5.1 Unless otherwise specified, all prices shown in this information pack are on a per person/twin share basis and are expressed in New Zealand dollars.

5.2 Events beyond our control, such as currency fluctuations, changes to the price of aviation fuel or changes to the cost of services or facilities may result in the prices charged to you being different from those shown in this information pack. You should check all prices with your travel agent before making reservations and before making final payment.

5.3 Prices may also be liable to variation between the time of booking and departure. We reserve the right to vary the price up until the time of your final payment being received by us.

5.4 Receipt of a deposit will be taken as an



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understanding by the Company that the participant has read and agrees to abide by these terms and conditions.

6. Legal Claims

Any claims or legal action in connection with the provision of our services to you will be governed by the laws of New Zealand. Any claim or legal action against the Suppliers is likely to be subject to the terms of your contract with them, and may be governed by the laws of other countries.